

870 PUBLIC COMPLAINTS

Constructive criticism of the school is welcome through whatever medium when it is motivated by a sincere desire to improve the quality of the educational program and to equip the school to perform its task more effectively.

The Board places trust in its employees and desires to support their actions in such a manner that employees are freed from unnecessary, spiteful or negative criticism and complaints.

Board members, individually or collectively, recognize and welcome their responsibilities for listening to comments and suggestions from school district residents. Board members individually will refer compliments, suggestions and constructive criticism about operational matters directly to the superintendent for appropriate consideration and action. Comments affecting policy will be routed through regular channels to the Board meeting agenda for consideration by the Board as a whole.

The administration shall establish procedures for handling complaints when they are received.

CROSS REF.: 171.2, Agenda Preparation and Dissemination
 870.-Rule, Procedure for Handling Complaints about Instructional Programs
 WREA Agreement
 AFL-CIO Local 1075 Agreement (Lunch, Custodians and Maintenance)
 AFL-CIO Local 95 Agreement (Office and Professional Employees)
 Substitute Teachers' Agreement

APPROVED: November 11, 1974

REVISED: June 17, 2002