

**I can't afford a cell phone.**

**enTouch Wireless**

Contact United Way's 2-1-1 to find out where to apply  
Free wireless cell phones available to eligible individuals.

**I would like to learn new job skills or find a job.**

**Job Center, 715-422-5000**

[www.jobcenterofwisconsin.com](http://www.jobcenterofwisconsin.com), [www.dwd.wisconsin.gov](http://www.dwd.wisconsin.gov)  
Local and statewide job openings, resumes and cover letters, state and federal civil service internet sites, job search techniques, etc.

**Division of Vocational Rehabilitation**

715-422-5050, 1-800-228-1903, [www.dwd.wisconsin.gov/dvr](http://www.dwd.wisconsin.gov/dvr)  
A service for individuals with disabilities to obtain, maintain or improve employment.

**Mid-State Technical College**

715-422-5300, 1-888-575-MSTC, [www.mstc.edu](http://www.mstc.edu)  
Higher education provider of associate degrees, technical diplomas, and certificates in a wide variety of in-demand fields.

**I need credit counseling to help me balance my budget.**

**Wood County UW-Extension Wallet Wise in Wood Co.**

715-421-8437, [www.wood.uwex.edu](http://www.wood.uwex.edu)  
Helps residents acquire knowledge and resources; then evaluate and apply positive financial decisions to develop financial security.

**Catholic Charities St. Lawrence Community Services**

715-849-3311  
Provides help with debt problems. Also provides bankruptcy & foreclosure counseling, and home buyer education.

**I need counseling.**

**Wood County Human Services**

715-421-8840  
Mental health, alcohol/drug abuse services for Wood Co. residents.

**Calvary Counseling Ministries**

715-423-7190, [office@calvaryrapids.org](mailto:office@calvaryrapids.org)  
Offers scripture based counseling. Counseling based upon the Bible.

**Compass Counseling**

715-712-1523, [www.compasscounsels.com](http://www.compasscounsels.com)  
Offers counseling for children and adults. Accepts BadgerCare.

**Fresh Canvas**

715-323-3718, [www.myfreshcanvas.com](http://www.myfreshcanvas.com)  
Provides services to individuals who cannot afford counseling.

**I think we are in a crisis situation.**

**Wood County Crisis Intervention - Human Services**

715-421-2345 Crisis Line  
Crisis phone services available 24/7.

**I want to get out of an abusive relationship; or  
I've been sexually assaulted.**

**The Family Center, Inc.**

24 Hour Crisis Line 715-421-1511, [www.familyctr.org](http://www.familyctr.org)  
Services to assist individuals and families experiencing domestic or sexual violence, including safety planning, individual and group counseling, advocacy services and safe shelter. Services are free and confidential.

**What resources are there for  
aging and disabled individuals?**

**Aging and Disability Resource Center  
of Central Wisconsin**

715-421-0014  
Serves adults 60+ and individuals with disabilities (physical, developmental, mental) who are over 18 years. Promotes choice and independence through information, counseling, advocacy and access to services. Also serves families, caregivers and friends.

**I would like to volunteer. How do I get started?**

**United Way of Inner Wisconsin's Volunteer Center**

715-421-0390  
[www.volunteerinnerwisc.org](http://www.volunteerinnerwisc.org), [www.uwiw.org/volunteer-center](http://www.uwiw.org/volunteer-center)  
Volunteering looks great on job and college applications.

**Where can I find a prescription discount card?**

**United Way of Inner Wisconsin**

715-421-0390, [www.uwiw.org/familywise](http://www.uwiw.org/familywise)  
Cut this out and place in your wallet for immediate use.  
Or text "family" to 700700 to have information sent to you.  
Use as often as needed.



*Inclusion or exclusion from this resource guide does not generate endorsement or objection to a program or agency by our organization.*

**Additional 2-1-1 materials are available, including posters and fact cards. If your business, church or organization would like to distribute 2-1-1 materials, call 2-1-1 or visit [uwiw.org/2-1-1](http://uwiw.org/2-1-1)**

# HELP GUIDE FOR SOUTH WOOD COUNTY 2017

This guide is a collaborative project of:

**United Way's**  
**2-1-1**  
Get Connected. Get Answers.  
[www.uwiw.org/2-1-1](http://www.uwiw.org/2-1-1)

**United Way  
of Inner Wisconsin**



351 Oak Street, Wisconsin Rapids, WI 54494  
p. 715.421.0390; f. 715.421.3740  
[www.uwiw.org](http://www.uwiw.org)

**incourage**  
[www.incouragecf.org](http://www.incouragecf.org)

**What number do I call if I don't see the information I need here?**

**United Way's 2-1-1**

On your phone, dial 2-1-1 or 1-877-947-2211

[www.uwiv.org/2-1-1](http://www.uwiv.org/2-1-1)

Information and referral program that maintains a database of community resources and connects callers with questions to the proper services/organizations. Free and confidential; available 24/7.

**How do I apply for Unemployment?**

**Wisconsin Department of Workforce Development**

414-438-7700 or 608-232-0678 To file initial claim application

414-438-5395 or 608-261-9990 To file weekly claim certification

414-438-7713 or 608-232-0824 For information

<https://my.unemployment.wisconsin.gov/Claimant/Account/Logon>

[www.dwd.wisconsin.gov](http://www.dwd.wisconsin.gov)

When filing a phone initial claim or speaking with a specialist from 7:45am - 4:30pm, call on assigned days based on your social security number: Mon. if last digit is 0-2; Tues. if last digit is 3-6; Wed. if last digit is 7-9. On Thurs. and Fri. lines are open to all callers.

**I do not have access to health insurance.**

**Northern Income Maintenance Consortium**

1-888-794-5722, [www.access.wisconsin.gov](http://www.access.wisconsin.gov)

Badger Care Plus provides health insurance to: children under 19, adults 19-64 who are not receiving Medicare, pregnant women, parents/relatives caring for a child, foster parents, young adults leaving out-of-home care, farmers/self-employed parents. Eligibility is based on income. Wisconsin's Medicaid provides health care for 65+, blind or disabled with income and asset limits.

**Where can I locate subsidized housing or rental assistance?**

**Housing Authority - Wisconsin Rapids**

715-423-7288

Provides subsidized housing at various locations for eligible low-income families, the elderly/50+, and/or handicapped persons in the Wisconsin Rapids area. Subsidized rental assistance is also available for eligible persons and families with low income.

**North Central Community Action Program**

715-424-2581

Emergency housing payment assistance.

**I can't afford to pay my utilities.**

**Wood County Human Services**

**Energy Assistance Program**

715-421-8690 Outreach Information,

715-421-8659 Energy Crisis Line (leave a message)

[www.homeenergyplus.wi.gov](http://www.homeenergyplus.wi.gov)

Purchase or repair heating units, or assist with utility bills or bulk fuel.

**Catholic Charities St. Lawrence Community Services**

715-849-3311

[www.cclse.org](http://www.cclse.org)

Assists with utility bills. Income eligibility requirements. Applications online at [www.cclse.org](http://www.cclse.org).

**Is there a community meal site?**

**The Neighborhood Table**

715-422-1980 For information

[www.theneighborhoodtable.org](http://www.theneighborhoodtable.org)

A free meal for anyone in need. Dinners are 4:30 - 6:00pm every Thursday; and the last two Tuesdays of every month at United Methodist Church (441 Garfield St., Wisconsin Rapids). Take-out meals available on Thursdays by calling 715-422-1980 by noon on Thursday.

**Aging and Disability Resource Center of Central**

**Wisconsin - Senior Meal Sites**

715-421-0014 For information & reservations

[www.adrc-cw.com](http://www.adrc-cw.com)

Senior meal sites are Monday through Friday in Wisconsin Rapids; Tuesday and Thursday at the Nekoosa Community Center. Suggested contribution for those 60 and older: meal site \$3.50; Meals on Wheels \$4.25.

**Where can I go for food?**

**South Wood Emerging Pantry Shelf (SWEPS)**

715-422-2050

Provides food for families and individuals in need. Applicants are screened for income. Hours are Monday, Wednesday, Thursday, and Friday 12:00 - 4:00pm; and Tuesday 4:00 - 7:00pm. SWEPS also has an infant pantry.

**Food Share - Northern Income Maintenance Consortium**

1-888-794-5722

[www.access.wisconsin.gov](http://www.access.wisconsin.gov)

Determines eligibility for those people in need of financial assistance, such as Food Share (formerly called food stamps).

**WIC - Wood County Health Department**

715-421-8950

<http://www.co.wood.wi.us/Departments/Health/WIC.aspx>

Provides breastfeeding help, health screening, and food for pregnant/ breastfeeding women, infants and children up to age five.

**Christian Life Fellowship**

715-887-3565

[www.clfonline.org](http://www.clfonline.org)

The mission of the CLF food pantry is to provide a limited amount of food in a crisis situation. Open on Wednesdays from 6:30 - 8:00pm and Thursdays from 1:00pm - 3:00pm. Please call first.

**Where can I go for clothing?**

**Career Closet**

715-424-7544

Provides men, women and students in need of appropriate clothing for job interviews and new jobs at no cost. Call for an appointment.

**The Caring Closet**

715-424-6730 ext. 3174

Public/parochial staff (counselors/social workers) in south Wood County have access to clothing, school supplies, etc. Students needing these items should contact their counselor/social worker.

**The Shepherd's Loft**

715-421-5335

Provides free household items and clothing. Located at Baker Street Community Church. No screening process. Open Tues. and Fri. 9am - 12pm or by appointment.

**I can't afford personal hygiene products.**

**SWEPS Essentials Pantry**

715-422-2050

Free personal hygiene products. Located at SWEPS Food Pantry at 331 12th Ave. S., Wisconsin Rapids. Hours are Mon., Wed., Thur. and Fri. 12 - 4pm; and Tues. 4 - 7pm.

**I need to find child care.**

**Childcaring, Inc.**

715-423-4114, [www.childcaring.org](http://www.childcaring.org)

Assists parents in their search for child care. Referrals to certified/ licensed child care, informational materials available, etc. A scholarship program helps low-income families pay for child care.

**Where can I get help with child care expenses?**

**Northern Income Maintenance Consortium**

1-888-794-5722

[www.access.wisconsin.gov](http://www.access.wisconsin.gov)

Wisconsin Shares is Wisconsin's child care subsidy program that helps families pay for child care.

**I'd like to improve my reading / English skills.**

**Central Wisconsin Literacy Council**

1-855-483-7229

[www.centralwisconsinliteracy.org](http://www.centralwisconsinliteracy.org)

English tutoring for speaking, reading and writing; plus math, computer and job skills.

**Mid-State Technical College**

715-422-5300 or 1-888-575-MSTC

[www.mstc.edu](http://www.mstc.edu)

English Language Learner (ELL) classes help individuals learn English and skills needed in American culture and society.