

## I would like to learn new job skills or find a job.

### Job Center

715-422-5000

[www.jobcenterofwisconsin.com](http://www.jobcenterofwisconsin.com)

[www.dwd.wisconsin.gov](http://www.dwd.wisconsin.gov)

Local and statewide job openings, resumes and cover letters, state and federal civil service internet sites, job search techniques, etc.

### Division of Vocational Rehabilitation

715-422-5050, 1-800-228-1903

[www.dwd.wisconsin.gov/dvr](http://www.dwd.wisconsin.gov/dvr)

Provides services for individuals with disabilities to obtain, maintain or improve employment.

### Mid-State Technical College

1-888-575-6782

[www.mstc.edu](http://www.mstc.edu)

Higher education provider of associate degrees, technical diplomas, and certificates in a wide variety of in-demand fields.

## I need credit counseling to help me balance my budget.

### Extension - Wood County

715-421-8437, [wood.extension.wisc.edu](http://wood.extension.wisc.edu)

Helps residents acquire knowledge and resources; then evaluate and apply positive financial decisions to develop financial security.

### Catholic Charities St. Lawrence Community Services

715-849-3311, [www.cclse.org](http://www.cclse.org)

Provides help with debt problems. Also provides bankruptcy & foreclosure counseling, and home buyer education.

## I need help with my taxes.

### AARP Tax Service at the Lowell Center

715-422-2778 (Available February-April)

Free, individualized tax preparation for low- to moderate-income taxpayers, especially those 60 and older. Appointments required.

## I need counseling.

### Wood County Human Services

715-421-8840

Mental health, alcohol/drug abuse services for Wood Co. residents.

### Compass Counseling

715-712-1523, [www.compasscounsels.com](http://www.compasscounsels.com)

Offers counseling for children and adults. Accepts BadgerCare.

## I think I am in a crisis situation.

### Wood County Crisis Intervention - Human Services

715-421-2345 Crisis Line

Crisis phone services available 24/7.

## I'm in an abusive relationship; or have been sexually assaulted.

### The Family Center, Inc.

24 Hour Crisis Line 715-421-1511, [www.familyctr.org](http://www.familyctr.org)

Services to assist individuals and families experiencing domestic or sexual violence. Includes safety planning, counseling, advocacy services and safe shelter. Services are free and confidential.

## What resources are there for aging and disabled individuals?

### Aging & Disability Resource Center of Central Wisconsin

715-421-0014, [www.adrc-cw.org](http://www.adrc-cw.org)

Serves adults 60+ and individuals with disabilities who are over 18 years. Promotes independence with information, counseling, advocacy, etc. Also serves families, caregivers and friends.

## I need respite care for a loved one.

### Park Place Adult Day Services

715-422-2795, [www.ppads.org](http://www.ppads.org)

Serves any vulnerable or dependent adult. Primary goals are to stimulate the mind and senses of the client while providing respite for caregivers.

## I would like to volunteer. How do I get started?

### United Way of South Wood & Adams Counties' Volunteer Center

715-421-0390, [www.volunteerunitedway.org](http://www.volunteerunitedway.org)

Volunteering looks great on job and college applications.

## Where can I find a prescription discount card?

### United Way of South Wood & Adams Counties

715-421-0390, [www.uwsvac.org/familywize](http://www.uwsvac.org/familywize)

Cut this out and place in your wallet for immediate use.

Or text "family" to 700700 to have information sent to you.



*Inclusion or exclusion from this resource guide does not generate endorsement or objection to a program or agency by our organization.*

Additional 2-1-1 materials are available. If your business, church or organization would like to distribute 2-1-1 materials, call 2-1-1 or visit [uwsvac.org/2-1-1](http://uwsvac.org/2-1-1).

# HELP GUIDE FOR SOUTH WOOD COUNTY

# 2020

This guide is a collaborative project of:



Get Connected. Get Help.™  
[www.uwsvac.org/2-1-1](http://www.uwsvac.org/2-1-1)

United Way of South  
Wood & Adams Counties



351 Oak Street, Wisconsin Rapids, WI 54494  
p. 715.421.0390; f. 715.421.3740  
[www.uwsvac.org](http://www.uwsvac.org)

Supported by grant funds through  
**incourage**

### What number do I call if I don't see the information I need here?

#### United Way's 2-1-1

On your phone, dial 2-1-1 or 1-877-947-2211

[www.uwswac.org/2-1-1](http://www.uwswac.org/2-1-1)

Text your zip code to 898211

Information and referral program that maintains a database of community resources and connects callers with questions to the proper services/organizations. Free and confidential; available 24/7.

### How do I apply for Unemployment?

#### Wisconsin Department of Workforce Development

Must apply online at

<https://my.unemployment.wisconsin.gov>

Call the Job Center at 715-422-5000 with questions.

### I do not have access to health insurance.

#### Northern Income Maintenance Consortium

1-888-794-5722

[www.access.wisconsin.gov](http://www.access.wisconsin.gov)

Badger Care Plus provides health insurance to: children under 19, adults 19-64 who are not receiving Medicare, pregnant women, parents/relatives caring for a child, foster parents, young adults leaving out-of-home care, farmers/self-employed parents. Eligibility is based on income. Wisconsin's Medicaid provides health care for 65+, blind or disabled with income and asset limits.

### Where can I locate subsidized housing or rental assistance?

#### Housing Authority - Wisconsin Rapids

715-423-7288, [www.wisrapha.org](http://www.wisrapha.org)

Provides subsidized housing at various locations for eligible low-income families, the elderly/50+, and/or handicapped persons in the Wisconsin Rapids area. Subsidized rental assistance is also available for eligible persons and families with low income.

#### North Central Community Action Program

715-424-2581

[www.northcentralcap.org](http://www.northcentralcap.org)

Emergency housing payment assistance.

#### Forward Services Corporation - Wisconsin Rapids

715-422-5000

Families in need with a child may receive Emergency Assistance to help keep their home. Families must have a current financial crisis and an emergency of impending homelessness with an eviction notice. Also, families can apply for the Wisconsin Works W-2 Program.

### I can't afford to pay my utilities.

#### Wood County Human Services Energy Assistance Program

715-421-8690 Outreach Information

715-421-8659 Energy Crisis Line (leave a message)

715-421-8600 Any Further Questions

Purchase or repair heating units, or assist with utility bills or bulk fuel.

#### Catholic Charities St. Lawrence Community Services

715-849-3311, [www.cclse.org](http://www.cclse.org)

Assists with utility bills. Income eligibility requirements. Applications online at [www.cclse.org](http://www.cclse.org).

#### Forward Services Corporation-Wisconsin Rapids

715-422-5000

Emergency Assistance may provide utility assistance to families in need with a child that have a disconnection notice.

### Is there a community meal site?

#### The Neighborhood Table

715-422-1980 For information, [www.theneighborhoodtable.org](http://www.theneighborhoodtable.org)

A free meal for anyone in need. Dinners are 4:30pm - 6:00pm every Thurs.; and the last two Tues. of every month at United Methodist Church (441 Garfield St., Wisconsin Rapids). Take-out meals available on Thurs. by calling 715-422-1980 by noon on Thurs.

#### Aging and Disability Resource Center of Central Wisconsin - Senior Meal Sites

715-421-0014 For information & reservations, [www.adrc-cw.org](http://www.adrc-cw.org)

Senior meal sites are Mon. - Fri. in Wisconsin Rapids; Tues. and Thurs. at the Nekoosa Community Center. Suggested contribution for those 60 and older: meal site \$3.75; Meals on Wheels \$4.50.

### Where can I go for food?

#### South Wood Emerging Pantry Shelf (SWEPS)

715-422-2050, [www.swepsantry.org](http://www.swepsantry.org)

Provides food for families and individuals in need. Applicants are screened for income. Hours are Monday, Wednesday, Thursday, and Friday 12:00pm - 4:00pm; and Tuesday 4:00pm - 7:00pm. SWEPS also has an infant pantry and a personal essentials pantry. Personal essential provided upon availability.

#### FoodShare - Northern Income Maintenance Consortium

1-888-794-5722, [www.access.wisconsin.gov](http://www.access.wisconsin.gov)

Determines eligibility for individuals and families for FoodShare (formerly called food stamps), which is used to buy nutritious food.

#### WIC - Wood County Health Department

715-421-8950

<http://www.co.wood.wi.us/Departments/Health/WIC.aspx>

Provides nutrition education, breastfeeding support, healthy foods and healthcare referrals for pregnant, breastfeeding, or postpartum women; infants; children; and foster children up to age five.

#### Christian Life Fellowship

715-887-3565, [www.clfonline.org](http://www.clfonline.org)

Provides a limited amount of food in a crisis situation. Open Tues. 6:30pm - 8:00pm and Thurs. 1:00pm - 3:00pm.

### Where can I go for clothing?

#### Career Closet

715-424-7544

Provides men, women and students in need of appropriate clothing for job interviews and new jobs at no cost.

#### The Caring Closet

715-424-6777 ext. 2308

Public school staff (counselors/social workers) in Wisconsin Rapids have access to clothing, school supplies, etc. Students needing these items should contact their counselor/social worker.

#### The Shepherd's Loft at Baker Street Wesleyan Church

715-421-5335

Provides free household items and clothing. No screening process. Open Tuesday and Friday 9am - 12pm or by appointment.

### I need to find child care.

#### Childcaring, Inc.

715-841-9490 or 1-800-628-8534, [www.childcaring.org](http://www.childcaring.org)

Assists parents in their search for child care. Referrals to certified/licensed child care, informational materials available, etc. A scholarship program helps low-income families pay for child care.

### Where can I get help with child care expenses?

#### Northern Income Maintenance Consortium

1-888-794-5722, [www.access.wisconsin.gov](http://www.access.wisconsin.gov)

Determines eligibility for MyWICChildCare, which helps families pay for child care.

### How do I help fight addiction?

#### Wisconsin Addiction Recovery Helpline

1-833-944-4673, [www.addictionhelpwi.org](http://www.addictionhelpwi.org)

Statewide resource for finding substance use treatment and recovery services.

### I'd like to improve my reading / English skills.

#### Mid-State Technical College

1-888-575-6782, [www.mstc.edu](http://www.mstc.edu)

English Language Learner (ELL) classes help individuals learn English and skills needed in American culture and society.

### I can't afford a cell phone.

#### enTouch Wireless

Contact United Way's 2-1-1 to find out how to apply

Program offers free wireless cell phone minutes to eligible individuals. Must have own phone.